



REFUND POLICY

Customers are entitled to return the products within the cooling-off period of 30 days from the date of purchase for a full refund. The refund policy is applicable only for products in marketable condition accompanied with a receipt of purchase. This policy does not apply to products that have been intentionally damaged or misused.

- Shipping cost charged for the product shipment (if applicable) is non-refundable
- Return shipment cost (if applicable) will be charged to the customer. The customer can opt to ship the product back to our warehouse themselves, in proper condition as it was received with all the boxes and packing material.
- Convenience fee charged against a purchase (if applicable) is non-refundable
- No buy-back/ refund will be entertained post the cooling-off period

In case of any queries related to product replacement or refund, please write to us at contactus@zillonlife.com

